Kenload Issues

* The system does not remove trucks from the yard even after compliance is achieved through redistribution and a compliance certificate raised to allow the truck to exit the weighbridge .The truck remains in the yard and must be weighed to exit the yard.(This issue had been raised on the Kenload Version 2 Issues Form, check if it had been shared)
* The system does not indicate reliever truck registration details on the compliance certificate. This should be captured whenever a truck has offloaded to achieve compliance.(This issue had been raised on the Kenload Version 2 Issues Form, check if it had been shared)
* For trucks with Gross Overloads that have been charged and paid and require to be offloaded, a special release is issued by the system once it achieves the system allowed tolerance of any weight below 200kgs. This should not be the case. Any truck prosecuted and charged and required to offload should achieve compliance. System should ignore the tolerance level set by the system. Example vehicle KCK083C.
* On the special release memo, we need the titles to be correctly captured as below:
* Minimum Overload of Axle Limit – AOVERLOAD – Should read as AXLE OVERLOAD
* Minimum Overload of Gross Limit – GOVERLOAD – Should read as GROSS OVERLOAD
* Charged and Paid – CHARGEAANDPAID – Should read as CHARGED AND PAID
* Vehicle with Permit – WPERMIT – Should read as WITH PERMIT
* Vehicle Is Not In The Yard – NYARD – Should read as NOT IN YARD

Special Release memos attached with the title required for change highlighted.

* HSWIM at times fails to capture vehicle weights and detail.

Kindly assist in having the above stated issues worked on.